

POLICY TYPE: BOARD-GENERAL MANAGER DELEGATION  
POLICY TITLE: D - GLOBAL GOVERNANCE-MANAGEMENT CONNECTION  
ADOPTED: 4-08  
LAST REVISED: 1-26

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*The Board's sole official connection to the operational organization, its achievements, and conduct will be through the General Manager.*

Accordingly:

- D.1 The board will supervise only the GM, not store staff;
- D.2 The board as a whole, not individual board members, is the supervisor of the GM;
- D.3 The board holds the GM accountable for store performance with respect to the Board's written policies;
- D.4 The GM must present a "reasonable interpretation" of the Board's policies to the Board, and the Board should accept "reasonable interpretations" of its policies, though the Board may change its policies at any time, thereby clarifying, opening up possibilities, or restricting possibilities of GM action in the future;
- D.5 The Board may gather information about GM performance through various means, including GM reports, direct inspection, and external reports.

These issues are dealt with in the sub policies D1 – D4.